

House rules Guesthouse De Oude Es

You're welcome at guesthouse De Oude Es!

In these house rules we tell you how we expect you to handle with the guesthouse, the common areas and the materials we made available for you.

There are some house rules to offer you a nice stay and to give the same to other people in the future. We ask you to follow these rules.

Living rules

- A maximum of 6 persons are allowed to stay in the vacation home. It is possible to add 2 baby beds in the rooms.
- It is absolutely forbidden to smoke in the guesthouse. Smoking is allowed on the terrace, but the cigarette butts must always end up in the ashtray provided. Upon departure, the ashtray must also be emptied. It is not allowed to use drugs or hallucinogens on the entire property.
- No fire may be made in any way other than through the coal barbecue.
- Treat the house, furniture and planting in a respectful manner.
- It is forbidden to set off fireworks.
- It is forbidden to have exuberant parties at the guesthouse.
- There is access to Wi-Fi, but it is not allowed to view or download illegal media through the internet connection of De Oude Es.
- Arrival is possible from 15h. You will receive the keys of the guesthouse after all payment have been made and the house rules have been signed.
- On the day of departure, you must leave de guesthouse at 10am.

Interior

- The furniture is located in a specific area and to minimize wear and tear and avoid damage to the walls, we ask that you do not move the furniture.
- The entire house is equipped with Wi-Fi.
- The guesthouse is equipped with dish towels, towels, a mop and cleaning supplies. Upon arrival you will receive a package with a dishwashing sponge and dishwasher cubes. Only the dishwasher cubes offered by De Oude Es may be used. If you want extra cubes, you may ask for them.
- Laundry detergent is not provided due to allergies.
- Upon arrival, the beds are made with sheets from the guesthouse. In each bathroom are 2 towels, 2 bath towels and 2 washcloths provided per person.
- Only use the bed sheets that is covered. If this is not respected, additional cleaning costs will follow.
- The towels of the bathroom and the bed sheets of De Oude Es will only be washed by the owner. If you would like the towels or bed sheets changed, you may ask for it.
 For this there is an additional cost of €6 per set of bed sheets and €3 per set of towels. If you book for at least one week, you will receive a new set of towels on day 4 if desired.
- A baby bed is provided on request.
- The furniture from inside may not be placed outside. The garden furniture always remains outside. The chairs from the living room remains inside.
- Upon departure it is expected that the oven, dishwasher, refrigerator and freezer are left neat and clean. Also that everything is clean in the closets in the right place.
- Before departure don't forget to put away or take away all the food. Also make sure the washing machina and dryer are emptied.
- Upon departure we ask to empty the bins in the kitchen, the bathrooms and the toilets.
- The charcoal barbecue:
 - There will be provided coals for using the barbecue one time.
 - The barbecue must remain on paved ground.
 - After use let the barbecue cool and clean the grid.
 - \circ $\,$ Clean up the coals after use and clean the barbecue.

Rules about dogs

Dogs are allowed in the guesthouse, but we ask to consider the following rules.

- At your arrival there will be blankets in the couch at the living room. We ask to absolutely leave these blankets in the couch and cover the seat surface well. This to keep the seat better clean and keep the couch a pleasant place to sit for futural guests.
- Dogs can't sit or stand on the chairs.
- We ask to always clean up the dog poop immediately.
- Dogs must be on a lead on the way to the parking and when walking into the common areas at the owners' house.

Ecology

- The use of water and electricity is included in the price, nevertheless we ask to be conscious of consumption and consider the impact on the environment.
- By leaving the house don't forget to close the windows and doors.
- The garbage has to be sorted. There is a garbage disposal that will be shown to you at arrival. Here the garbage need to be sorted.
 - **PMD**
 - Paper and cardboard
 - o Green waste
 - o Glass
 - Residual waste

Damage

- The renter of the guesthouse confirms to have notice of the house rules and the inventory of 'vakantiewoning De Oude Es'. At arrival check the inventory and let us know on the day of arrival of something is missing or if there is damage.
- No one will intentionally damage the house or the inventory. If something unintentional gets damaged during your stay, please tell us so we don't find it out ourselves after your departure.
- The owner is not responsible for:
 - Incidents in or out the guesthouse
 - Theft, loss or damage during the stay in the guesthouse.
 - Damage due to force majeure.
- The renter is jointly and severally liable for any damage or loss to the guesthouse, the inventory, the garden and the establishment. Costs of damage will be reduced from the guarantee.
- The guarantee will be refunded within 2 weeks after departure. If there is reduction of the guarantee, the cause will always be mentioned.

Have a nice stay!